



Vaccine Administration  
Management System

### **VAMS Jurisdiction Users,**

On Sunday, January 24, the VAMS Operations Team implemented a change to clinic operating hours and treatment station hours that prevents clinics and treatment stations from sharing operating hours. Previously, multiple clinics and multiple treatment stations could use the same sets of operating hours. However, this meant that when clinics would update these hours, the update affected all other clinics and stations with those shared hours, resulting in some recipient appointment cancellations.

For clinics who shared operating hours among multiple clinics or treatment stations, this connection is now broken so that each clinic and treatment station operates on its own hours. Editing these hours will no longer affect other clinics or treatment stations.

Going forward, when setting up a new clinic or treatment station, clinic administrators can no longer choose to reuse previously created operating hours. They must instead create new hours for each clinic and treatment station they establish.

We understand some clinics found the ability to copy hours to other clinics or treatment stations valuable. We are working on a solution to make this feature available in the future.

If you have any questions about this change, please connect with your onboarding specialist.

Thank you,

VAMS Operations Team