



Vaccine Administration
Management System

VAMS Jurisdiction Users,

There will be a VAMS release today at 6:00 PM. Today's release (1.2.4) includes:

- Ability for the front desk staff to check-in a recipient without the Prevacination Questionnaire completed
- Ability for the healthcare professional to fill out the Prevacination Questionnaire with the recipient during their appointment
- Changing the source email address to no-reply@envelope.mail.vams.cdc.gov
- Enhancements to improve the efficiency of the Help Desk
- A solution that should help resolve most password reset issues

Password Reset Solution

Along with tonight's 1.2.4 release, we will deploy a solution to help address most password reset issues. Any users experiencing this should try again tomorrow and contact the help desk if they are still having issues.

VAMS Help Desk Hours

Please note the VAMS Help Desk will close at 8:00 PM on Thursday, December 24th and will be closed on Friday, December 25th. The VAMS Help Desk will re-open on Monday, December 28th at 8:00 AM. Please communicate this with your VAMS clinics for awareness.

If you have questions about any of these updates, please connect with your Onboarding Specialist.

Thank you,

VAMS Operations Team